



IN THE UNITED STATES  
PATENT AND TRADEMARK OFFICE

Patent Application

Inventors: **A.D. Flockhart**

**E.P. Mathews**

**J.Z. Taylor**

Case No.: **Flockhart 15-19-1**

Serial No.: **09/776,937**

Group Art Unit: **2122**

Filing Date: **17 June 1999**

Examiner: **Chameli Das**

Title: **Customized Applet-On-Hold Arrangement**

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**MAR 10 2004**

**Technology Center 2100**

Commissioner For Patents

PO Box 1450

Alexandria, VA 22313-1450

SIR:

**TRANSMITTAL LETTER**

Enclosed is a Petition for Extension of Time and Notice of Appeal in the above-identified application.

In the event of non-payment or improper payment of a required fee, the Commissioner is authorized to charge or to credit **Deposit Account No. 501602** as required to correct the error.

Respectfully submitted,

By David Volejnicek  
David Volejnicek  
Corporate Counsel  
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303-538-4154

Date: 5 March 2004

Avaya Inc.  
Docket Administrator  
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I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail with sufficient postage in an envelope addressed to: Commissioner for Patents, PO Box 1450, Alexandria, VA 22313-1450.

On 5 March 2004

Tina R. Wilson  
(Type name of person mailing paper)

  
(Signature of person mailing paper)